## NIRASHA RAMPERSAD



## L2Q SUPPORT ASSISTANT

**How long have you been with L2B and what do you do here?** I started working at Leads 2 Business in June 2017 in the Leads 2 Quotes Department. I managed all the Daily Tender Bill Requests. In 2021 I moved to the Directory Department.

Give us insight into your day to day? I assist clients and staff with directory queries, adding new companies and updating existing companies.

What do you enjoy most about your job/L2B? We all support each other and work together to offer creative feedback.

What is the best career lesson you've learned so far? Learning from people with more experience will help you to grow personally and professionally.

What is your biggest achievement to date - personal and/or professional? Being strong and independent woman.

**Highlights from your time at L2B so far?** Definitely the Year End Functions.

Three words to best describe you: Loyal, Friendly, Reliable

**How do you define success?** Success isn't just about what you accomplish in your life; it's about what you inspire others to do.

What do you like to do when you aren't working? Spending all my time with family and friends.

What's something most people don't know about you? I can speak and understand isiZulu fluently.

Do you have a favourite website/blog/app? Facebook

How do you balance your career and family? Plan and do things in advance.

Favourite song: Elton John, Dua Lipa - Cold Heart remix

Favourite movie: Slumdog Millionaire

What did 2020 teach you? To support your friends and family around you in their time of need.

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