

# JACQUELINE VAN ZYL



## CUSTOMER RELATIONS

**How long have you been with L2B ?** I started off as a Researcher in the Tenders Africa Department in 2008. 3 short years later, I was promoted to Registrations, and have not looked back since, now in my 13th year with the company :)

**Give us insight into your day to day?** First thing I do is check my calendar for Scheduled Subs, Register scheduled subs. Attend to new subscriptions and User Changes, attend to client and staff emails, and with any spare time, catch up with Registrations admin

**What do you enjoy most about L2B?** The daily challenges. I enjoy that my work is challenging, and every day feels like a productive day!

**What is the best career lesson you've learned so far?** Take initiative, and work HARD

**What is your biggest achievement to date?** My greatest achievement professionally is winning the sales Award for 2 consecutive years. Personal achievement would be my daughter, and the wonderful caring young lady she is growing into

**Highlights from your time with L2B so far ?** The Shayamanzi trip and our legendary Year End Functions

**Three words to best describe you:** Indecisive, Introvert & Passionate

**How do you define success?** Preparing in Advance, delivering your best 100% of the time, and the end product (what you deliver at the end of the day). Not what management sees or know about, its when you are happy and fulfilled knowing what you contribute and deliver on a daily basis.

**What gets you out of bed in the morning?** My 6 alarms!!

**What do you like to do when you aren't working?** Play with my dogs, spend time with my daughter and watch series.

**What's something most people don't know about you?** I live for documentaries, docuseries and true crime series.

**What's the most interesting trend you see today?** Kids living through their mobiles

**Do you have a favorite website/blog/app?** YouTube

**How do you balance your career and family?** With great difficulty!

**Favourite song:** At the moment, 'Lose you to Love me' - Selena Gomez

**Favourite movie:** There are so many. The most recent is 'Silk Road'

**What did 2020 teach you?** That nothing is certain in life. Your world can be turned upside down at the drop of a hat so don't take ANYTHING for granted!