

# CECILE VAN DEVENTER



HEAD OF DEPARTMENT - LEADS 2 QUOTES

**How long have you been with L2B and what do you do here?** I started at L2B on the 26 June 2006. I am the Leads 2 Quotes Head of Department.

**Give us insight into your day to day?** Check emails, distribute work as necessary, convert and upload bills, answer calls and assist subscribers and colleagues.

**What do you enjoy most about L2B?** There is always something new to learn.

**What is your biggest achievement to date?** Have been awarded the Retention Award several times.

**Highlights from your time with L2B so far ?** Meeting L2Q Subscribers while on Shayamanzi Houseboat.

**Three words to best describe you:** Determined, Positive and Hard-working.

**How do you define success?** Being happy and healthy, and knowing that your dependents are happy and healthy.

**What gets you out of bed in the morning?** My child. 😊

**What do you like to do when you aren't working?** I enjoy reading.

**What's the most interesting trend you see today?** I don't pay attention to trends.

**Do you have a favorite website/blog/app?** Aldiko Reader

**Favourite song:** Careless Whisper (Seether)

**Favourite movie:** Silence of the Lambs

**What did 2020 teach you?** Don't take anything for granted, protect those more vulnerable than yourself and try to relax, stress only makes things worse.